ZOLUTE
= IT INFRASTRUCTURE LLC =

Streamlining Multi-Floor Restaurant Operations with Zolute's IT Solution

Case Study

Introduction

- A renowned multi-floor Indian restaurant was facing operational complexity.
- With various restaurants and kitchens in one establishment, the client required a fast, accurate, and easy-to-use system to manage large volumes of orders and dispatch KOTs efficiently.
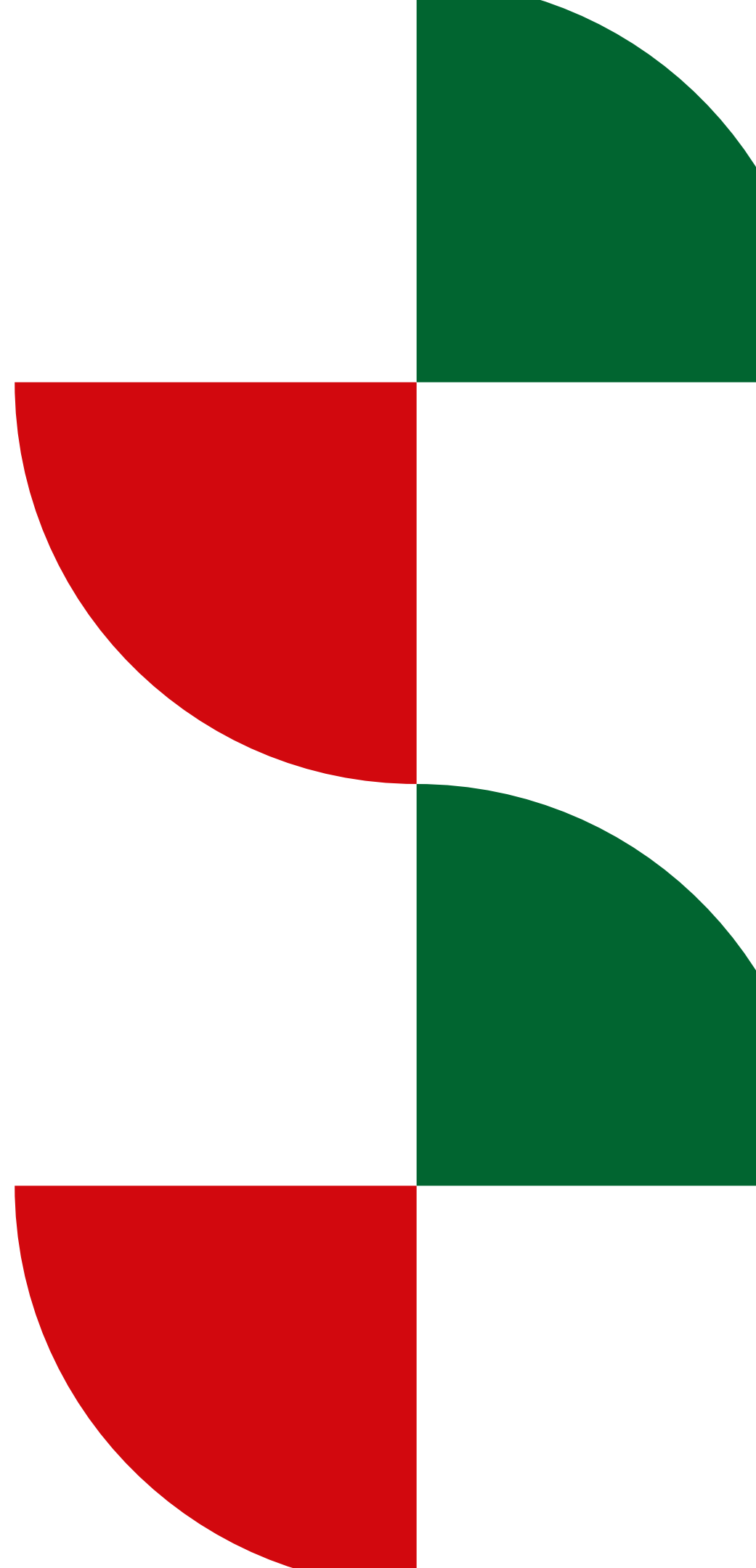
ZOLUTE

The Challenge

The restaurant's multi-floor setup and diverse menu caused frequent bottlenecks. Orders placed through a single attendant had to be manually sorted and routed to the correct kitchens, leading to delays and errors.

- Manual sorting and dispatching of orders to different kitchens.
- High volume of orders during peak hours slowed operations.
- Errors due to manual KOT creation.
- Inability to generate real-time, detailed reports.
- The need for multi-order processing at high speed.

ZOLUTE

Zolute's Solution

Zolute delivered a robust, hybrid web-based solution specifically designed to meet the restaurant's unique needs. Key features of this tailored solution included:

- Hybrid Web-Based System tailored for multi-floor operations.
- Single-point order entry via handheld devices.
- Automated Kitchen Order Tickets (KOT) dispatch to relevant kitchens.
- High-speed processing architecture for simultaneous order handling.
- Detailed daily reporting on orders, sales, and kitchen productivity.
- User-friendly interface designed for quick staff adoption.

ZOLUTE

Key Features

- Centralized and integrated order management.
- Real-time KOT routing based on menu items.
- Minimal latency during high traffic periods.
- Auto-generated analytics reports.
- Intuitive and responsive interface for attendants and chefs.

ZOLUTE

The Impact

With Zolute's sophisticated yet intuitive solution, the restaurant experienced transformative improvements:

- **Efficiency**: Faster service and order processing.
- **Accuracy**: Manual errors eliminated through automation.
- **Capacity:** Seamless handling of peak rush hours.
- **Insights**: Management gained access to strategic daily reports.

ZOLUTE

Client Testimonial

"Zolute's innovative solution has revolutionized our restaurant operations. The ease of order management, precision in KOT dispatching, and comprehensive daily reports have greatly improved our productivity and customer satisfaction. Zolute's IT solution is exactly what our establishment needed to continue thriving."

ZOLUTE

Technology Stack

laravel

mongoDB

React

ZOLUTE

Conclusion

Zolute's customized solution enabled the restaurant to overcome operational barriers and achieve:

- Faster service delivery
- Improved decision-making
- Better resource planning
- Higher customer satisfaction

ZOLUTE

Get In Touch

🇦🇪 🇮🇳

Visit us at

www.zolute.consulting

Email

connect@zolute.consulting

ZOLUTE
= IT INFRASTRUCTURE LLC =